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Government of India
Ministry of Commerce & Industry
Department of Commerce
Directorate General of Foreign Trade
Udyog Bhawan, New Delhi

Public Notice No. 44/2015-2020
New Delhi, Dated 5th January, 2022

Subject: Amendment in Para 9.08 of Handbook of Procedures – 2015-20 - Inclusion of new agencies in Standing Grievance Committee – reg.

In exercise of powers conferred under paragraph 2.04 of the Foreign Trade Policy 2015-2020, the Director General of Foreign Trade hereby makes amendment in Para 9.08 of Handbook of Procedures – 2015-20 as under: (**changes made are indicated in bold letters**)

Existing Para 9.08 of HBP	Revised Para 9.08 of HBP
Standing Grievance Committee For speedy redressal of genuine grievances of trade and industry pertaining to FTP and Procedure, Grievance Committees have been constituted chaired by (i) DGFT at Headquarters and (ii) head(s) of RA(s) in regional offices. Grievance Committee will include representatives of Federation of Indian Export Organisations (FIEO), Export Promotion Councils/ Commodity Boards, Development Authorities, and Government Departments/ technical authorities as their members.	Standing Grievance Committee For speedy redressal of genuine grievances of trade and industry pertaining to Export and Foreign Trade , Grievance Committees have been constituted chaired by (i) DGFT at Headquarters and (ii) head(s) of RA(s) in regional offices. Grievance Committee will include representatives of Federation of Indian Export Organisations (FIEO), Export Promotion Councils/ Commodity Boards, Development Authorities, and Government Departments/ technical authorities, Custom Authorities, GST Authorities, DGARM, Banks (Public and Private Sectors), Export Inspection Agencies/Councils, ECGC, Industries Commissioner (State/UT), Export Commissioner (State/UT), General Manager (GM) District Industries Centre (DIC) as their members.

2. **Effect of this Public Notice:**

Para 9.08 of HBP 2015-20 has been amended to revise the composition of Standing Grievance Committee by including other relevant Central/State Government agencies such as Customs/ GST Authorities, Banks, GM DICs etc. to address the grievances /complaints of the industry members at one platform.


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(Amit Yadav)

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