



Agricultural and Processed Food Products Export Development Authority
Ministry of Commerce & Industry,
3rd Floor, NCUI Building, 3, Siri Institutional Area, August Kranti Marg,
New Delhi-110016.

Website: <https://apeda.gov.in>

18th July, 2023

TENDER NOTICE for License Renewal of PineApp Mail Secure

The Agricultural and Processed Food Products Export Development Authority (hereinafter called as APEDA) would like to invite bids through APEDA website & Central Public Procurement portal for **License Renewal of PineApp Mail Secure Model No 2049KRS**

A tender document may be downloaded from website <https://apeda.gov.in> and <https://eprocure.gov.in>.

Tender Reference	APEDA/IT/2011-12/000026/___
Date of commencement of tender document	[18 th July 2023]
Last Date and Time for receipts of tender	[02 nd August 2023] upto 05:00 PM
Address of Communication	Mr. Man Prakash Vijay, Deputy General Manager APEDA, 3 rd & 4 th floor, NCUI Building, 3, Siri Institutional Area, August Kranti Marg, New Delhi. -110016
Email address	mpvijay@apeda.gov.in
Contact Telephone Number	[011-41486013 / 20863919 / 20867008]

Sd/-
Man Prakash Vijay
DGM (APEDA)

1) Tendering Process:

1.1 Tendering is carried out through an open tender process with single currency option in INR.

1.2 Submit all relevant supporting documents of 'Eligibility criteria' in a single envelope. Enclose sealed financial bid in a separate envelope. Submit both envelopes in a single large sealed envelope SUPERSCRIBING 'Bid for License Renewal of PineApp Mail Secure' and address to DGM (C&I), APEDA HO, APEDA, 3rd & 4th floor, NCUI Building, 3, Siri Institutional Area, August Kranti Marg, New Delhi. -110016.

1.3 Evaluation of Bids- a committee constituted by APEDA will evaluate the bids as per the eligibility criteria. Financial bid of only those bidders will be opened who qualify the eligibility criteria and will be called as 'qualified bidders'. Financial bids of qualified bidders shall be opened in front of the committee and work will be awarded on Least-Cost Selection (LCS) method.

Clarification on Tender:

1.4 All enquiries/clarifications in connection with this tender should be addressed to **Mr Govind Gaur, Assistant Manager (C&I)**, by writing an email to govind@apeda.gov.in before the clarification deadline. Last date for receiving the clarification is 25 July 2023 at 5 PM.

1.5 To assist in the examination, evaluation and comparison of Tenders, APEDA may, at its discretion, ask the Bidder for a clarification. All responses to requests for clarification shall be in writing only.

2) Eligibility Criteria

2.1 The Company must be registered in India with appropriate tax (GST) registration (Bidder must give Copy of GST certificate with duly signed and seal of authorized signatory along with Incorporation certificate)

2.2 Bidder should have minimum annual average turnover of Rs. 3,00,000/- or above for last 3 financial years. (CA Certificate with UDIN or CA audited balance sheet should be attached with bid)

2.3 Bidder must be OEM Authorized (Copy of OEM authorization letter should be attached with bid).

2.4 Bidder should not have been Black listed by any Govt. organizations/ PSU/PSB.(The bidder must give declaration on their letter head that they have not been black listed by any of the Govt. Authority or PSUs, as on date of submission of the tender, otherwise the bid will not be considered).

3) General Terms & Conditions:

- A) APEDA, at its discretion can extend the deadline for the submission of Tender.
- B) APEDA reserves the right to accept/modify or reject any or all bids any time without incurring any liability.
- C) No bidder shall be called during the opening of financial bids. Bids shall be opened & evaluated by a committee constituted by the Competent authority of APEDA.
- D) The bidder must submit the bids strictly as per the instruction in this tender document.
- E) If the vendor fails to deliver the correct license as per requirement, then APEDA reserves right to cancel the order.
- F) **Price:** Price must be quoted strictly per Annexure-1. Any cost of delivery during supply/support should be borne by vendor. APEDA shall not pay any additional cost of any kind.
- G) **Payment Terms:** No advance payment shall be made.
Payment will be released after the successful supply, and activation of product license of Pineapp Mail secure.
- H) The selected bidder shall deliver and activate the license on & before the expiry of existing license date i.e. 02 Sept 2023. The selected bidder shall also provide the License certificate to APEDA (hard copy).
- I) The license shall also include online support 24x7 from OEM.

4) Details of Existing Pineapp Mail secure Product :

The details of Pineapp Mail secure are as given below:

Product Name	:	Pineapp Mail secure
Product model	:	2049KRS
Product S/N	:	298680
In-built Anti-Virus	:	Kaspersky
Operational Features	:	Mail system & Advanced Anti Spam system
No. of email user	:	150-200

Financial Bid Format

Amount in INR					
<u>S. No.</u>	<u>Item Description</u>	<u>Qty</u>	<u>Unit Price Inclusive of 24x7 online OEM support charges for 1 Year</u>	<u>Tax Amount</u>	<u>Total Price (Inclusive of taxes)</u>
		<u>(A)</u>	<u>(B)</u>	<u>(C)</u>	<u>D = (B + C)</u>
1	License of Pineapp Mail secure- details of products as per Point No 4 of this TOR document	01			
			Grand Total =		

Authorised Signature**Company Stamp**

Name:
Designation:
Contact Number