TENDER NOTICE for License Renewal of PineApp Mail Secure Model No 2049KRS for 3 Years license

CPPP Tender ID - 2020_APEDA_549472_1

The Agricultural and Processed Food Products Export Development Authority (hereinafter called as APEDA) would like to invite Financial Proposals for License Renewal of PineApp Mail Secure Model No 2049KRS

A tender document may be downloaded from our website https://apeda.gov.in and https://eprocure.gov.in.

<table>
<thead>
<tr>
<th>Tender Reference</th>
<th>APEDA/IT/2011-12/000026/___</th>
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<tbody>
<tr>
<td>Date of commencement of tender document</td>
<td>[ 01st August 2020 ]</td>
</tr>
<tr>
<td>Last Date and Time for receipts of tender</td>
<td>[ 21st August 2020 ] upto 05:00 P M</td>
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<tr>
<td>Address of Communication &amp; Supply of required items</td>
<td>Secretary, APEDA, 3rd &amp; 4th floor, NCUI Building, 3, Siri Institutional Area, August Kranti Marg, New Delhi. -110016</td>
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<tr>
<td>Email address</td>
<td><a href="mailto:sudhanshu@apeda.gov.in">sudhanshu@apeda.gov.in</a></td>
</tr>
<tr>
<td>Contact Telephone Number</td>
<td>[011-26513204 / 26513219 / 26514572 ]</td>
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<tr>
<td>Bids to be given to</td>
<td>Secretary, APEDA, 3rd &amp; 4th floor, NCUI Building, 3, Siri Institutional Area, August Kranti Marg, New Delhi. -110016</td>
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Secretary (APEDA)
1) Tendering Process:

1.1 Tendering is carried out through an open tender process with single currency option in INR.

Single Envelope Cover-: The Bidder shall submit the duly filled Financial Bid in the attached Financial Bid format of Annexure-1 along with the requisite documents as per eligibility criteria laid down in the document.

1.2 Tenders received after the last date and time of submission, will be rejected.

2) Clarification on Tender:

1.3 All enquiries/clarifications in connection with this tender should be addressed to Mr Harpreet Singh, Executive Officer (C&I), by writing an email to harpreet@apeda.gov.in before the clarification deadline. Last date for receiving the clarification is 10 August 2020 at 5 PM.

1.4 To assist in the examination, evaluation and comparison of Tenders, APEDA may, at its discretion, ask the Bidder for a clarification. All responses to requests for clarification shall be in writing only.

2) Eligibility Criteria

2.1 The Company must be registered in India with appropriate tax (GST) registration (Bidder must give Copy of GST certificate with duly signed and seal of authorized signatory)

2.2 Bidder should have minimum annual average turnover of Rs. 3,00,000/- (Rs. 3 Lacs) or above for last 2 financial years. (CA Certificate with UDIN or CA audited balance sheet should be attached with bid)

2.3 Bidder must be OEM Authorized (Copy of OEM authorization letter from Cybonet/Pineapp should be attached with bid).

2.4 Bidder should not have been Black listed by any Govt. organizations/PSU/PSB.(The bidder must give declaration on their letter head that they have not been black listed by any of the Govt. Authority or PSUs, as on date of submission of the tender, otherwise the bid will not be considered).
3) **General Terms & Conditions:**

A) APEDA, at its discretion can extend the deadline for the submission of Tender Bidder.

B) APEDA reserves the right to accept/modify or reject any or all bids any time without incurring any liability.

C) No bidder shall be called during the opening of financial bids. Bids shall be opened & evaluated by a committee constituted by the Competent authority of APEDA.

D) The bidder must submit the bids strictly as per the format given in this tender document.

E) If the vendor fails to deliver the correct license as per requirement, then APEDA reserves right to cancel the order.

F) **Price:** Price must be quoted strictly per Annexure-1. Any cost of delivery during supply/support should be borne by vendor. APEDA shall not pay any additional cost of any kind.

G) **Payment Terms:** No advance payment shall be made.

   Payment will be released after the successful supply, and activation of product license of Pineapp Mail secure.

H) The selected bidder shall deliver and activate the license on & before the expiry of existing license date i.e. 02 Sept 2020. The selected bidder shall also provide the License certificate to APEDA (hard copy).

I) The license shall also include online support 24x7 from OEM.

4) **Details of Existing Pineapp Mail secure Product (Hardware Based):**

   The details of Pineapp Mail secure are as given below:

   - **Product Name**: Pineapp Mail secure (Anti Spam email filtering system)
   - **Product model**: 2049KRS
   - **Product S/N**: 241138
   - **Product version**: 3.70 Build 7933
   - **In-built Anti-Virus**: Kaspersky
   - **Operational Features**: Mail system & Advanced Anti Spam system
   - **No. of email user**: 100-150
## Financial Bid Format

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Item Description</th>
<th>Qty</th>
<th>Unit Price Inclusive of 24x7 online OEM support charges for 3 Years</th>
<th>Tax Amount</th>
<th>Total Price (Inclusive of taxes)</th>
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<tbody>
<tr>
<td>1</td>
<td>License of Pineapp Mail secure (Anti Spam email filtering system)</td>
<td>01</td>
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<tr>
<td></td>
<td>Product model : 2049KRS</td>
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Grand Total =

**Authorised Signature**

**Company Stamp**

**Name:**
**Designation:**
**Contact Number**