

**No.23014/03/2019-ENG**  
**Government of India**  
**Ministry of Commerce and Industry**  
**Department for Promotion of Industry and Internal Trade**

**Udyog Bhawan, New Delhi**  
**Dated 23 April, 2021**

To

**All Industry & Trade Associations.**

**Subject: Setting up of a Control Room in DPIIT to monitor the issues of internal trade, manufacturing, delivery & logistics of essential commodities during covid pandemic.**

Sir/Madam,

I am directed to inform that, it has been decided to monitor the status of transportation and delivery of goods, manufacturing, delivery of essential commodities to common man and the difficulties being faced by various stakeholders due to current restrictions imposed by various States/UTs Governments in view of the surge of COVID 19 cases. In the event of any manufacturing, transportation, distributing, wholesale or e-commerce companies facing difficulties in transportation and distribution of goods or mobilization of resources, the same may be informed to this Department at the following telephone number/ email:-

**Telephone: + 91 11 23062383, 23062975**

**Email: dpiit-controlroom@gov.in**

2. The above telephone number will remain functional from **8 AM to 10 PM w.e.f. 24.04.2021**. The issues reported by various stakeholders through this control room shall be taken up with the concerned State/UT Governments. The stakeholders are requested to report the issues affecting the above stated services, to the control room.

Yours faithfully

  
(Shambhu Datt Sati)

**Under Secretary to the Govt. of India**

Copy to:

1. O/o CIM.
2. O/o MOS(C&I).
3. O/o Secretary, DPIIT.
4. O/o Secretary, Department of Commerce.
5. O/o Secretary, Department of Consumer Affairs.
6. O/o Secretary, Ministry of Home Affairs.
7. Chief Secretaries of All States/ Union Territories.
6. All AS/ AS&FA/ JSs in DPIIT/ Sr.EA.