ADVISORY FOR SPAM & PHISHING EMAIL THREATS, TELEPHONE CALLS, WHATSAPP/SMS MESSAGES

Dated: 08/06/2020

It has been brought to our notice that sometimes exporters and other applicants to APEDA are receiving telephonic calls and/or whatsapp/sms messages from anonymous sources, representing APEDA to extend assistance for APEDA services like RCMC Registration, RCAC Certification etc., All are requested to please note that such calls/ messages are spurious ones and are advised to note that APEDA officials will only call from Fixed Line Numbers of APEDA, that too in rare cases where necessary and urgent action is pending from the applicant. Please verify the number from the APEDA website link https://apeda.gov.in/apedawebsite/contact_us/contact_us.htm before entertaining such calls. Likewise SMS messages are auto generated by APEDA only for OTP purposes. No whatsapp or any other instant messaging is sent from APEDA to applicants. All are requested not to take any cognizance of such spurious calls / messages. However in case of any doubt, the same may please be verified with APEDA on the email harpreet@apeda.gov.in to know the veracity of the same before taking any further action.